GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

LFB&IMS Dept - IMS- Processing of Secondary care Tie-up Hospital bills - Permission to Director of Insurance Medical Services to enter into an MOU with UTI Infrastructure Technology and Services Limited (UTIITSL) by appointing as Bill Processing Agency (BPA) for scrutiny and processing of Secondary care Tie-up Hospital bills of A.P. Insurance Medical Services Department - Accorded - Orders - Issued.

LABOUR, FACTORIES, BOILERS & INSURANCE MEDICAL SERVICES (IMS&VIG) DEPARTMENT

G.O.Ms.No.15

Dated:15.12.2021

Read the following:

1. Lr. No. Pt F. U-16/30/534/2015/Pro.Cell (SST)/UTI-ITSL(Intg.)/WUL Dt.18.09.2017 of ESIC, New Delhi.
2. Minutes of 2nd Regional Board meeting held on 04.11.2020 held in the chambers of Vice Chairman & Prl.Secretary, LET& F Dept, A.P.Secretariat.
3. Minutes of the Review Meeting of ESIC with States held on 19.03.2021.
4. From the Director,Insurance Medical Services Department, A.P., Vijayawada, Rc.No.1505814/MR/DIMS/2021,dt.02.12.2021 and 6.12.2021.

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ORDER:

In the letter 1st read above, the ESIC advised the Director, Insurance Medical Services of all States to ensure all referral to tie-up (Secondary & Tertiary Care) Hospitals/ Diagnostics are made through UTI-ITSL module only.

2. In the reference 2nd read above, during the Regional Board meeting held on 04.11.2020 directed the Director, Insurance Medical Services to take necessary steps to process the Secondary care Hospital bills through online system with UTI Infrastructure Technology and Services Limited (UTIITSL) as Bill Processing Agency (BPA), as it is being done for Super Specialty Tie-up (SST) bills taken up by ESIC.

3. In the reference 3rd read above, the ESIC in its meeting held on 19.03.2021 has informed that the State Government is in consultation with UTI for an online system of Secondary care bill clearance on the lines of UTI system followed by ESIC.

4. In the reference 4th read above, the Director, Insurance Medical Services has stated that a Committee was constituted to study and compare the modalities of existing MOU between UTI Infrastructure Technology and Services Limited and ESIS of other States and also to study MOU between UTI ITSL and ESIC of Andhra Pradesh regarding Super Speciality Tie-up (SST) bills. Based on the Committee report the Director of Insurance Medical Services Department, A.P., Vijayawada has submitted a proposal, together with draft MOU for appointing UTI Infrastructure Technology and Services Limited as Bill Processing Agency (BPA) for scrutiny and processing of Secondary care Tie-up Hospital bills of A.P.Insurance Medical Services Department. The salient features of draft MOU as follows:

- The processing fee admissible to UTIITSL/BPA will be at the rate of 2% of the claimed amount of Secondary care Tieup Hospitals(STUH).
- The minimum admissible amount paid to UTI ITSL for processing shall be Rs. 12.50 and maximum of Rs.750.00 (exclusive of taxes) per individual bill/claim.
- This fee will be initially valid for two years only.
- The amount deducted towards fee and GST from the payable claims of empanelled hospitals shall be paid to UTIITSL/BPA immediately after the payment made to STUH.
- The Service Fee and GST payable to UTIITSL/BPA will be deducted from the amount payable to the empanelled Secondary care Tieup Hospitals(STUH) and the service fee amount after deduction of applicable IT plus GST or any other taxes shall be paid to UTIITSL/BPA.

(P.T.O)

- If the claim results into non-payment to the empanelled Secondary care Tieup Hospitals (STUH), the DIMS shall recover the service charge and GST due to the UTIITSL/BPA from the subsequent claims of the respective empanelled STUH.
- In case of any mistakes, in the scrutiny of claims recommendations thereto by UTIITSL/ BPA, resulting in excess payment to the empanelled STUH found during audit, the DIMS reserves the right to penalize UTIITSL/BPA an amount of 10% of approved amount and recover the excess amount from UTIITSL/BPA and refund the excess amount to UTIITSL after recovery from the future bills of the empanelled Secondary care Tieup Hospitals(STUH). If the STUH is de-empanelled, the recovery letter/ proceedings will be initiated by the Director AP IMS Department.

5. The Director, Insurance Medical Services Department, A.P., has further stated that the following are the main advantages of processing Secondary care Tie-up Hospital (STUH) Bills and engaging UTI Infrastructure Technology and Services Limited:

- Timely and prompt clearance of STUH bills following ESI norms of First in First out principal.
- To ensure transparency and accountability in the bills processing system and also enlisting the payments as per chronology.
- To have a comprehensive safe and retrievable data regarding payment of bills for Secondary care Treatment.
- To ensure there is no duplication in payment or processing of a claim, since such instances occurred earlier.
- To avoid pendency in payments leading to mounting up of huge pendency bills and clear bills as per chronology as per availability of budget.
- UTI BPA is a Government recognized Institution following highest standards of accounting and also providing services as BPA for processing of tertiary care treatment bills of ESIC.
- No financial burden on State Exchequer.

6. While submitting the above proposal, the Director, Insurance Medical Services Department, A.P., Vijayawada has requested the Government to accord permission to enter into an MOU with UTI Infrastructure Technology and Services Limited by appointing as Bill Processing Agency (BPA) for scrutiny and processing of Secondary care Tie-up Hospital bills of A.P. Insurance Medical Services Department.

7. Government after careful examination, hereby accord permission to Director, Insurance Medical Services, A.P., for appointment of UTI Infrastructure Technology and Services Limited (UTIITSL) as Bill Processing Agency (BPA) by entering an MOU with UTIITSL for scrutiny and processing of Secondary care Tie-up Hospital bills of Andhra Pradesh Insurance Medical Services Department to ensure transparency, accountability in bills processing system, timely and prompt clearance of Secondary care Tieup Hospitals (STUH) bills and also to avoid duplication in payment and processing of claims.

8. The Director, Insurance Medical Services, A.P, Vijayawada, shall take necessary further action in the matter.

(BY ORDER AND IN THE NAME OF THE GOVERNER OF ANDHRA PREDESH)

G.ANANTHA RAMU
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)

To
The Director, Insurance Medical Services, A.P, Vijayawada.
Sf/Sc.

//FORWARDED :: BY ORDER//

G. Gurumurthy
SECTION OFFICER